

WEEK OF
11.26.2023

PARTNER Huddle Series

THIS WEEK'S Huddle Topic

Learn All About our Moorings Park Strategies

Activity



PREPARATION TIPS
Read the Huddle before
facilitating.

1. **Say:** "Today we will be talking about the third Moorings Park Strategy, 'Provide comprehensive, world-class life care communities of unparalleled, innovative programs and services for successful aging.'"
2. **Ask:** "What is this strategy saying? A simple answer could be that we create amazing places to ensure successful aging with top-notch programs and services."
3. **Ask:** "Why is this Moorings Park Strategy important?"
4. **Say:** "Partners are an important part of this strategy. We provide the innovative programs and services that support this strategy."
5. **Ask:** "Think for a minute about what you do every day. You may not think about it this way-but you perform the very services that fulfill this strategy. What do you do so well that we would consider it to be 'unparalleled' or at the highest standard?"
6. **Say:** "Let us take a moment to appreciate what each of you do to enable this standard."

Huddle Content

Our Moorings Park Strategies help ensure our success: Our third strategy is to 'Provide comprehensive, world class life care communities of unparalleled, innovative programs and services for successful aging.'

- ☑ You can contribute to this strategy by ensuring that everything you do is your best effort aimed at achieving the highest standard.

Culture Connection

The Moorings Park Strategies help ensure our growth and success. These strategies include:

1. Inspire innovation and drive growth that enhances value and improves the aging experience.
2. Commit to a culture of empathy, warmth, passion, respect, and commitment to service excellence for all residents and partners.
3. **Provide comprehensive, world class life care communities of unparalleled, innovative programs and services for successful aging.**
4. Support the lives of our partners to enhance the service to our residents.

Announcements

Quote

"To keep a customer demands as much skill as to win one." – *American Proverb*

WOW Moment

Who has a WOW moment to share about a time when you or someone here provided unparalleled, innovative service?



This QR code will take you to the Partner Huddle Resource Page to get more information.



MONTHLY SURVEY!

This QR code will take you our monthly survey. Complete Survey to win A \$30 Gift Card!

