



Client Services Learning Site: <https://www.corplearning.com/pk-client-services-team/>

Welcome to your final monthly coaching pulse! Today we are focusing on action planning. What can we do in each of the following areas to maintain team momentum?

**START** – “What should we be doing that will make things better?”

**STOP** – “What should we stop doing because it isn’t helping?”

**CONTINUE** – “What is our strength and is working well that we want to continue doing?”

**Group Discussion Question:**

- How can we apply this going forward?