

CLI COACHING PULSE



Client Services Learning Site: <https://www.corplearning.com/pk-client-services-team/>

Welcome to your tenth monthly coaching pulse! Today we will review peer coaching and its usefulness to the team:

R	Reach out to each other to ask, give, or receive support
O	Offer feedback or advice with permission
C	Connect on a personal level and practice active listening (Let go of the need to prepare comments and respond while listening)
K	Keep it confidential

Group Discussion Question: How can we continue to build a culture of ROCK here in this team?

