

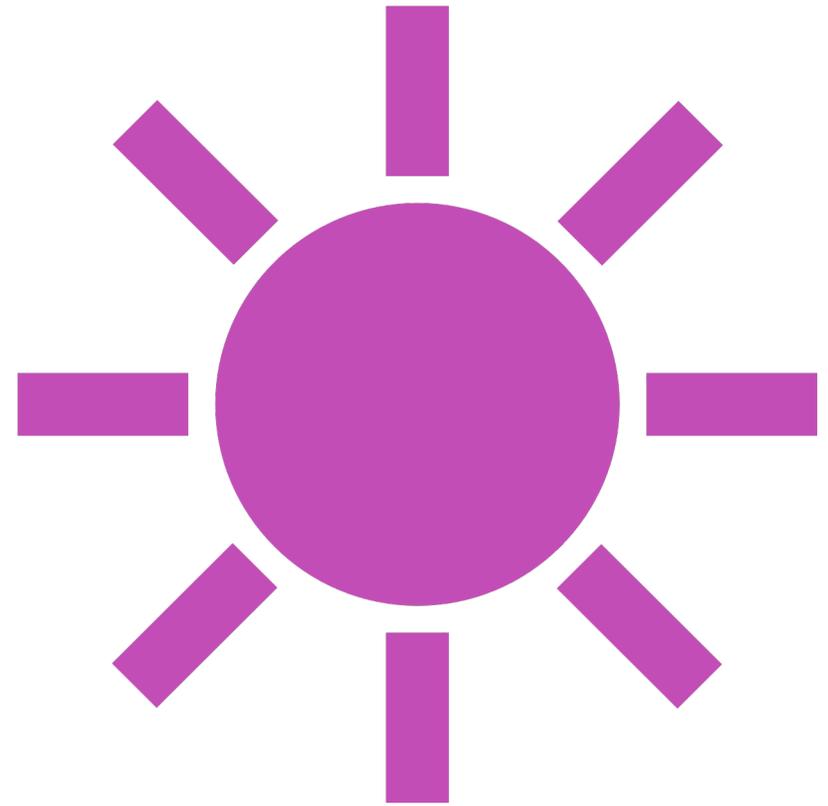


STANDARDS *of*
EXCELLENCE

Help us Create the Standards of Excellence Initiative

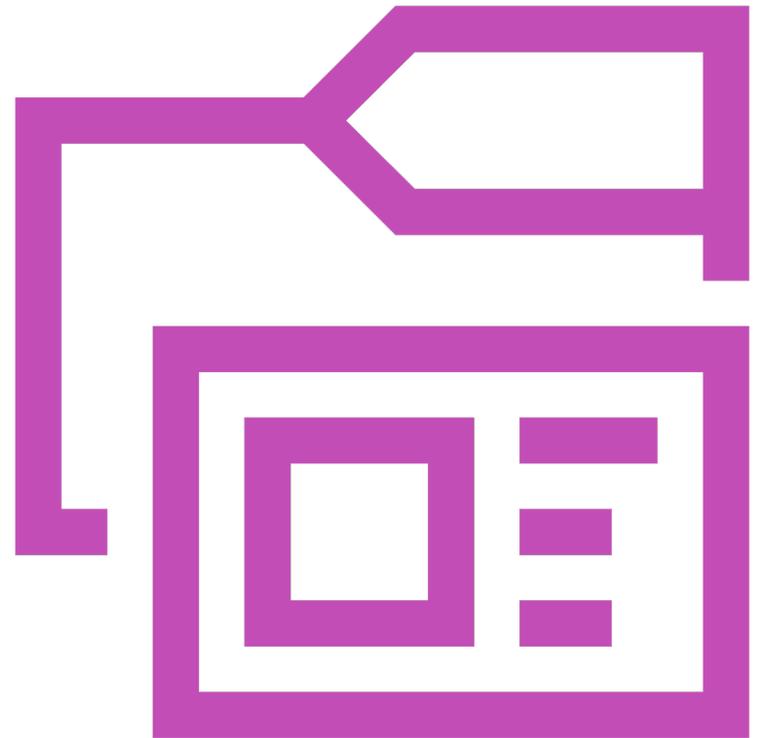
Envision an easily-accessible web-based hub housing all of Moorings Park's best practices.

Imagine that it is
Summer 2023



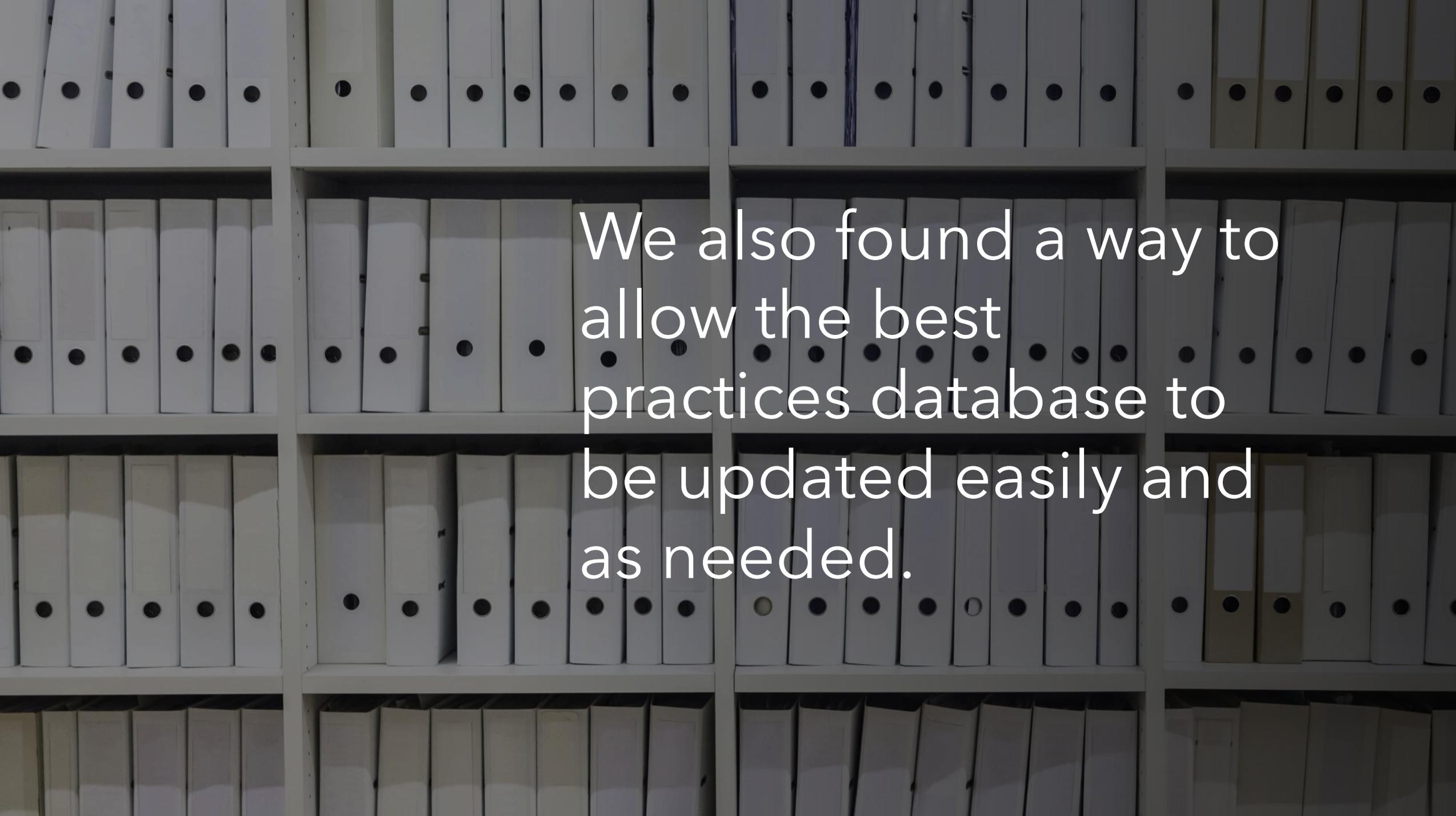
You have now completed a year's worth of work Standards of Excellence.

You are attending a meeting to explain to managers why the new initiative is so important and how they can access essential Moorings Park best practices information in 2-3 clicks online.



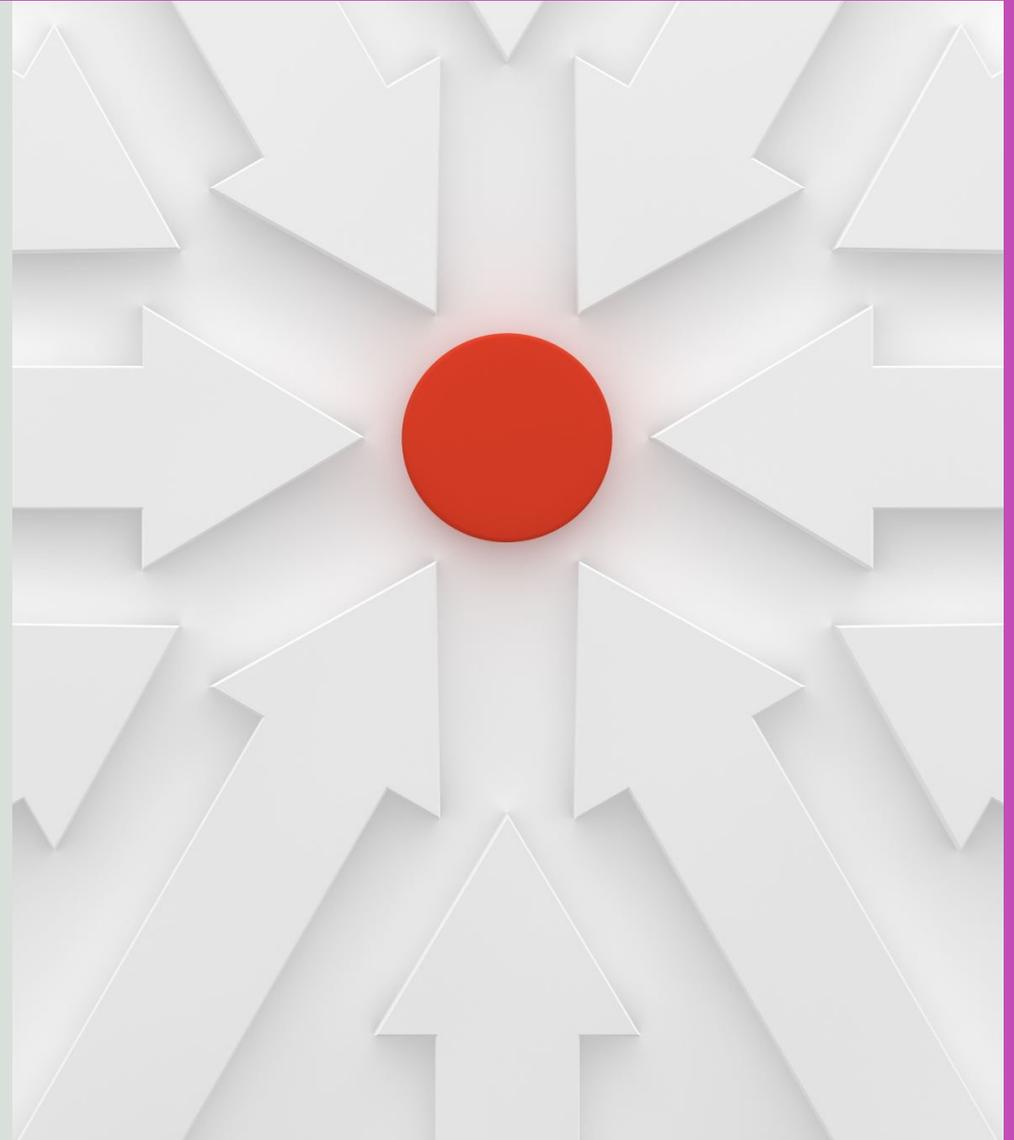
The hub includes essential information about high-level departmental best practices that are used everyday at Moorings Park.

Because it is so easy to use, The Standards of Excellence hub is accessible to more individuals at an affordable price point



We also found a way to allow the best practices database to be updated easily and as needed.

The Standards of Excellence hub centrally addresses the who, what, how, when questions that empower leaders with the correct level of guidance when they are seeking specific information.



The entire site includes useful best practices information about these functional areas, and possibly more:

Healthcare

Home health

Human resources

Facilities

EVS

Dining

Wellness

AL/MC

Hospitality

Buildings

Landscape/ grounds

Administrative

Security and safety

Communication

The Standards of Excellence hub is set up to include a dashboard or table of contents with the capability to be cross-referenced easily.



The completed hub contains visual elements, icons, and in some cases screenshots, and other visual cues

The Hub Is Set Up To:

- Provide on-the-ground instructions for best practices for each functional area/department
- Utilize visual and high-level simplified best practices process steps
- Be visual and engaging, and target best practices:
 - Processes that matter
 - Areas of risk
 - Address ways to prevent common mistakes
 - Ensure critical best practices and processes are addressed

The Acid Test for Each Best Practice or Process

Can someone find and
complete the steps needed to
perform the best practice?

Now that you have been immersed in an overview of this successful project, please answer the following on the survey you will receive:

- What useful best practices information must be captured in this hub for your functional area that people need access?
- Please list by topic only
- Do you envision the hub being a digital website, or a digital book?
- How should the information be displayed?
 - Do you see the need for flowcharts?
 - Do you see the need for checklists?
- What other comments or suggestions do you have?

A blurred office desk with a laptop, glasses, and papers. The background is out of focus, showing a person sitting at a desk. The foreground shows a pair of glasses, a pen, and some papers on a desk.

Please take the Google Survey to contribute to our evolving knowledge of the best approach for this project. Thank you in advance for your support and assistance!